

Request for City Council Committee Action from the Information Technology Department

Date	October 1, 2012		
To:	The Honorable Betsy Hodges, Chair, Ways and Means Committee		
Subject:	Amend Contract C00-15921 with N. Harris for maintenance and support of the Assessor's Office appraisal software.		
Recommendation:	Authorize proper City officials to: a) extend contract C00-15921 with N. Harris for software, support and services for the Govern system to December 31, 2015 and b) increase the amount of the contract by \$275,000 to cover years 2013, 2014, and 2015.		
Prepared by	Elise Ebhardt, Interagency Coordinator, 673-2026		
Submitted by		ief Information Officer	_, 673-3633
Approved by	Paul Aasen	City Coordinator	
Presenter in Committee		Otto Doll	
Policy Review Group		X_ Not Applicable	
Permanent Review Committee (PRC)		X Approved 9/13/	12

Prior Related Directives:

- October 27, 2000: Approval to execute contract with Govern/SDI for Computer-Assisted Mass Appraisal software and implementation services in City Assessor's Office.
- October 20, 2006: Authorize appropriate City officials to execute an amendment to the License Agreement (C00-15921) with Govern Software, Inc. to include "License Supplement No. 2" for the Special Assessments System Replacement
- September 21, 2007: Authorize proper city officials to execute an amendment to the License Agreement (C00-15921) with Govern Software, Inc. to include "License Supplement No. 3" for the Assessor's CAMA/AA System.

Financial Impact: None.

I	Financial Impact (Check those that apply)
	X No financial impact (If checked, go directly to Background/Supporting Information
	Action requires an appropriation increase to the Capital Budget
	Action requires an appropriation increase to the Operating Budget
	Action provides increased revenue for appropriation increase
	Action requires use of contingency or reserves
	Other financial impact (Explain):
I	X Request provided to department's finance contact prior to the Committee Coordinator

Background/Supporting Information

IT is reviewing software maintenance contracts and requesting City Council approval to extend contracts based on an analysis of the system's functionality and lifecycle.

The City Assessor's Office entered into a contract with Govern Software/SDI in 2000 as part of business process improvement efforts to implement a computer assisted appraisal system. The contract has been amended over the years to meet the needs for additional licenses and improved functionality to the Assessor's Office.

Currently, the total amount of the contract is \$1,127,685.71. The contract provides for appraisal software, support and maintenance, as well as implementation services for a new mobile solution which is in progress. The City currently pays close to \$80,000/year for support and maintenance of the Govern software.

IT would like to increase the amount of contract by \$275,000 and extend it through December 31, 2015 to align with the implementation of the new enterprise land management system. The Assessor's Office is engaged with the enterprise land management project and enterprise system decisions could impact the requirements for the Govern system.

Request for Approval

IT requests authorization for proper City officials to:

- a) extend contract C00-15921 with N. Harris for software, support and services for the Govern system to December 31, 2015 and
- b) increase the amount of the contract by \$275,000 to cover years 2013, 2014, and 2015.

The maintenance costs are funded by the Assessor's Office through the IT allocation model.